

COLLECTIVE IMPACT

Youth Leaving Care—Vancouver

October/November 2015—Issue 3



Collective Principles and Common Agenda

ACTION REQUIRED

UPCOMING COMMUNITY GATHERING

Thursday November 26

Creekside Community Centre

1 Athletes Way, Vancouver

9am to 3:30 pm

**PLEASE RSVP IF YOU HAVE NOT
DONE SO ALREADY!**

**Let me know if you have any food al-
lergies or concerns.**

Common Agenda & Collective Princi- ples Survey

Please complete the survey

[http://fluidsurveys.com/surveys/uvic-lucie/ci-
yaoc-principles-and-vision/](http://fluidsurveys.com/surveys/uvic-lucie/ci-yaoc-principles-and-vision/)

At our September 25 gathering, close to 50 people provided feedback on the collec-
tive principles and began discussions on a common agenda.

The collective principles were amalgamated and reformulated incorporating your
feedback. *The six principles are: Context, space and relationships; Intention
and invitation; Transparency and courageous modelling; Trust the wisdom of
the whole community system; Power shift; Iteration.*

A subgroup used the banner that recorded our discussions to create a draft com-
mon agenda: *Invest in youth by creating equity of access to meaningful ex-
periences, caring connections, and opportunities for growth based on individ-
ual needs, wants and readiness.*

At our next gathering on November 26, we hope to ratify the principles and
common agenda. Please take a moment to participate in the survey—we are
currently at 35% and I know we can do much better than that.!

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Client Journey Map

Client journey mapping is a process that provides an opportunity for greater understanding of the client experience and quickly identify areas for improvement. The client-centered approach can be used to evaluate single processes or to highlight system-wide issues and inform planning.

The CI for youth aging out of care has funding to complete a client journey map. The purpose is to establish clear pathways for success and identify areas that need improvement. The client journey map subgroup met on Oct 27th and after a rich discussion narrowed the scope. The group will lead a discussion about their thoughts at our next community gathering on Thursday Nov 26. Hope you will be there to add your thoughts and feedback.

Proposed scope: CCO—Continuous Custody Order youth aged. 17 to 24 whose files are Vancouver based and divided into two groups—mainstream and delegated agencies.

The idea is to hear the youth's stories and extrapolate a common story we can talk about—feed that common story back to the youth and make sure we got it right. The story is about what's working and what's not working.

September 25 Feedback

We appreciate your feedback on September 25 at our last community gathering. Close to 73% of you participated in the feedback survey provided by McCreary Society (the CI evaluation team). McCreary will present the results in more details on November 26 but I thought I would share a few highlights that excited me!!!!

- 83% of partners are open to exploring new ideas and approaches
- 94% of you are hopeful that positive change will come from this initiative
- 91% are inspired to stay involved and feel respected and heard
- 88% of you are ready to move forward with the initiative

And there are some areas we will be working towards improving:

- 52% of partners trust each other
- 38% have a clear goal for their own contribution to this initiative
- 17% thought youth were treated as partners.

If you are interested in the full report please email Lucie at the address below!

Project Update



- *September 25 community gathering*
- *Subgroup Client Journey Map*
- *Subgroup common agenda*
- *Survey to obtain feedback*
- *Presentations to Youth advisory councils*
- *Recruited youth champions*
- *Prepare for November 26 gathering*

YOU MAY BE INTERESTED:

December 3 from 9 to 10 Tamarack is hosting a webinar with Karen Pittman who was a keynote at the CI conference. You will hear more about Karen and her Ready by 21 initiative on November 26 at our community gathering.



Check out

<http://sparkaction.org/>

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